



iGlide Motors Warranty Statement

iGlide Motors: (727) 726-4204

iGlide warrants this product, including all individual components against defects in material or workmanship as follows:

iGlide Motors Frame Warranty:

The Frames that are selected for iGlide electric Bikes have been inspected by iGlide Motors and are warranted to be free from manufacture defects in materials and/or workmanship to the original owner only for a period of 1 year. If a replacement frame is necessary, iGlide Motors retains the right to ship a similar frame to customer. This will not necessarily be an exact replacement, as available models and colors choices are subject to change. Customer will be responsible for shipping costs and labor for switching frame out. (See Terms of Warranty). The customer may choose to return the bicycle to our factory for the exchange of the frame either under warranty or not under warranty.

iGlide Motors Limited Component Warranty:

iGlide components are limited to the following: forks, stem, handlebar, seat post, brake mechanism (excluding pad), cables, Crank set, pedals, chain, rims, spokes, wheel hub, freewheel, derailleur, shifter, motor, throttle, controller. These components are to be free from manufacturing defects in materials and/or workmanship for a period of 6 months. Broken components may need to be returned to iGlide for testing prior to replacement. Customer is responsible for shipping costs associated with returns. Wear and tear is not covered under warranty. Sram warranties their components directly. Regarding Sram components customer must contact Sram directly (www.sram.com) and handle warrant issues directly with Sram.

iGlide Motors Battery and Motor Warranty:

iGlide Motors Lithium-Ion batteries and drive motors are warranted to be free of manufacture defects in materials and/or workmanship for a period of 2 years from the date of original purchase. The damage does not include damage due to power surges, use of improper charger, collision, theft, improper maintenance or storage, natural forces (such as wind, lightning, hail etc.) or other misuse, opening of the battery case in any manner, or water damage. Customer is responsible for any shipping or transportation cost incurred in returning the battery to iGlide Motors for evaluation. All warranties are pro-rated for benefit-of-use. Batteries returned at zero volts with an indication of insufficient charging routines are not covered under warranty. Please take due care to charge your battery after every use

and then once per month during storage time periods. If you plan to keep your battery stored for more than one month, please keep your charger connected during the entire storage period.

Terms of Warranty:

This warranty applies only to the original registered owner of the iGlide bicycle and is not transferable to subsequent owners or any third party. The warranty starting date is the recorded date on the original retail purchase (Date of Sale). This warranty does not apply to rental or commercial use bicycles. This warranty is expressly limited to the replacement of defective parts with those of equal or greater value at the sole discretion of iGlide Motors. Replacement parts are subject to change of color and specs due to availability. This warranty does not cover any damage or defects resulting from failure to follow instructions in the owner's manual, operator error, accident, misuse (abnormal, excessive, or improper use), neglect, abuse, commercial use, alterations, modifications, improper assembly, water damage, rough riding, stunt riding, or improper follow up maintenance. **This warranty does not cover normal wear and tear parts (tires, tubes, brake pads).** iGlide Motors will not be responsible for any failure or loss caused by any unauthorized service or use of unauthorized parts. In no event shall iGlide Motors be responsible for any direct, or indirect or consequential damages, including without limitation, damages for personal injury, property damage. Or economic losses, whether based on contract, warranty, negligence, or product liability in connection with their products. **All shipping costs associated with the return of defective parts to iGlide Motors for evaluation and all shipping costs and labor costs for the warranted parts are the responsibility of the customer (owner of the bike).**

Warranty Remedy:

If your iGlide Motors electric bike is not working properly because of a defect, you may return it to the place of purchase or an authorized iGlide dealer for inspection. You may direct your questions to authorized iGlide dealer or call iGlide customer service at (727) 726-4204. Parts that are qualified by iGlide Motors to be defective and qualify for warranty replacement will be provided after the warranty claim has been processed. All shipping costs associated with the return of defective parts to iGlide Motors for evaluation and all shipping costs and labor costs for the warranted parts are the responsibility of the customer (owner of the bike). International customers and customers living outside of the Continental USA will be subject to all shipping fees, duties and taxes. **Prior to any warranty replacement, your bicycle must be registered with iGlide by registering on line at www.iglidemotors.com or by mailing the registration card to:**

**iGlide Motors
2449 McMullen Booth Rd
Clearwater FL 33759**

Proof of purchase in the form of a bill of sale or receipted invoice is required.

Document Revision Code: 11112014